



## Overview and Scrutiny Committee Agenda

Wyre Borough Council  
Date of Publication: 8 March 2019  
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Scrutiny Officer  
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**Overview and Scrutiny Committee meeting on Monday, 18 March 2019  
at 6.00 pm  
in the committee room 2 Civic Centre, Poulton-le-Fylde**

**1. Apologies for absence**

**2. Declarations of interest**

To receive any declarations of interest from any councillor on any item on this agenda.

**3. Confirmation of minutes**

(Pages 1 - 24)

To confirm as a correct record the minutes of the meeting of the Overview and Scrutiny Committee held on 11 February 2019.

**4. Wyre Community Safety Partnership annual scrutiny review**

(Pages 25 - 56)

The Head of Environmental Health and Community Safety, Neil Greenwood, has submitted a report, which will be presented by Mr Greenwood and the Neighbourhood Services and Community Safety Portfolio Holder, Councillor Roger Berry.

Councillors will be invited to comment and ask questions.

**5. Overview and Scrutiny Work Programmes 2018/19 and 2019/20**

(Pages 57 - 60)

Updated summaries of the 2018/19 and 2019/20 Overview and Scrutiny Work Programmes have been submitted. Councillors will have the opportunity to comment on the proposals and make further suggestions.

**6. Poulton to Fleetwood rail reinstatement feasibility study - possible task group**

(Pages 61 - 62)

To consider setting up a task group

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## Overview and Scrutiny Committee Minutes

The minutes of the Overview and Scrutiny Committee meeting of Wyre Borough Council held on Monday, 11 February 2019 in committee room 2 Civic Centre, Poulton-le-Fylde.

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**Overview and Scrutiny Committee members present:**

Councillors Ibison, I Amos, R Amos, Ballard, C Birch, Ellison, Fail, Gibson, Hodgkinson, Robinson and Shewan

**Apologies for absence:**

Councillors Ormrod, E Stephenson and Matthew Vincent

**Other councillors present:**

Councillor Raynor

**Officers present:**

Peter Foulsham, Scrutiny Officer

No members of the public or press attended the meeting.

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**46        Declarations of interest**

None.

**47        Confirmation of minutes**

**It was agreed** that the minutes of the meeting of the committee held on 7 January 2019 be confirmed as a correct record.

**48        North West Ambulance Service**

The Head of Service for Cumbria and Lancashire, Peter Mulcahy, made a presentation which covered North West Ambulance Service's strategy, objectives, performance and priorities. He responded to comments made and questions posed by members of the committee. The presentation slides are appended to these minutes.

In response to questions from councillors, Mr Mulcahy made the following additional comments:

- A frequent-caller team arranged multi-agency meetings to agree plans

to help frequent callers access health services more effectively.

- Reports on 'long waits' were dealt with every day in order to ensure that NWAS was accountable. In Cumbria and Lancashire this typically included about three or four C1 (the most urgent) calls per day.
- There was a growing group of Community First Responders using the Good SAM App. They were a community of 'Good Samaritans', happy to assist if they were the closest person to an emergency.
- Community defibrillators had made a very positive impact; early defibrillation had been shown to deal with early cardiac arrest very effectively.

The Chairman thanked Mr Mulcahy for his valuable and informative presentation to the committee.

#### **49 Business Plan 2018/19 - Quarterly Performance Statement**

The Service Director Performance and Innovation, Marianne Hesketh, submitted a report, the 3<sup>rd</sup> Quarter Performance Statement 2018/19, October – December 2018. Members considered this report alongside the report for the previous quarter.

Concern was expressed about several measures, specifically:

- (i) Number of affordable dwellings planning permission is granted for
- (ii) Number of businesses supported
- (iii) Town centre vacancy rates

#### **It was agreed**

- (i) that reports be requested in respect of each of these three measures, with a view to exploring whether scrutiny task group reviews should be undertaken, and
- (ii) that the report be noted.

#### **50 Training and development for councillors**

The committee discussed a number of training and development ideas, prompted by the feedback provided at the previous meeting by Councillor Emma Ellison following her attendance at the Centre for Public Scrutiny's Annual Conference in December.

It was suggested that there was benefit in reminding councillors about the fundamental principles of effective scrutiny, this being of relevance to councillors newly elected in May 2019 and the Overview and Scrutiny Committee, as appointed at the Annual Meeting in May 2019. It was important that the committee was clear about what should be scrutinised and how that process should be carried out.

Agreeing a challenging O&S Work Programme for the coming year was essential. The Corporate Management Team should be invited to make suggestions for topics to be investigated, which would be considered by the committee for inclusion in the Programme.

**It was agreed** that specific training on scrutiny should be provided to new councillors (this was already included in the new councillors' Induction Programme for 2019) and also for the committee to be appointed at the Annual Meeting.

**It was further agreed** that the Corporate Management Team should be invited to make suggestions for topics to be included in the O&S Work Programme 2019/20.

## **51 Overview and Scrutiny Work Programmes 2018/19 and 2019/20 - update report**

The Chairman indicated that, following on from the previous item, consideration needed to be given to identifying topics for inclusion in the O&S Work Programme 2019/20, an early draft of which had been published with the agenda.

A proposal was made that the committee should play a greater role in scrutinising the budget, as had been the case some years ago, and in reviewing the Council's Constitution. The committee was aware of a review of the Constitution that was currently being undertaken and agreed that they should ask to see the final report and recommendations when they had been completed. They acknowledged that it was Full Council's responsibility to amend the Constitution.

It was also suggested that the committee should make its recommendations to the Full Council and not to the Cabinet in order that a wider discussion might take place about proposals. This was consistent with one of the recommendations that was expected to be included in the forthcoming Revised Scrutiny Guidance following the Select Committee review in 2018. There was broad support for this proposal, which would be explored in more detail once the new committee had been appointed in May 2019.

A number of other topics were mentioned as possibilities for inclusion in the Work Programme.

**It was agreed** that the committee consider the following for inclusion in the Work Programme, subject to comments from officers:

- Budget
- Affordable housing
- Number of businesses supports
- Town centre vacancy rates
- Health and wellbeing
- The council's responsibilities in the provision of social care

The meeting started at 6.00 pm and finished at 7.47 pm.

**Date of Publication:** 13 February 2019



# Presentation to Wyre Overview & Scrutiny Committee

11 February 2019

# Our Strategy

- Our ambition is to be the best ambulance service in the UK by providing the right care, at the right time, in the right place, every time.
- We will achieve this by taking clinical decisions early in the patient journey to ensure no patient is needlessly waiting.



Delivering the right care, at the right time, in the right place



# Ambulance Response Programme Pilot

On 7<sup>th</sup> August 2017, North West Ambulance Service joined the Ambulance Response Programme Pilot (v2.3)

The aim of the pilot is to ensure:

- **all patients** receive the **most appropriate response** for their needs
- the **sickest patients receive treatment without delay.**

Largest study of an ambulance system ever completed, anywhere in the world:

- research by academics at Sheffield University
- more than *14 million* ambulance calls monitored
- no patient safety incidents found

# Why ARP?

- Increased demand on the Ambulance Service
- Little or no increase in front line services
- Timeframes overruling patient care
- High diverting figures with crews on blue lights
- Patients not being conveyed for longer periods whilst RRVs were considered to be giving care...

# ARP Objectives

- Timely response to patients with life threatening conditions
- Right clinical resources to meet the needs of patients
- Reducing multiple allocations
- Reducing the diversion of resources
- Increasing hear and treat
- Increasing see and treat
- Conveying (transporting) resource availability

# What are the changes?

- Change in focus – fastest v's *best* and *most appropriate* response
- Call handlers have more time to assess 999 calls which enables better identification of patients' needs to send the most *appropriate* response first time.
- Under the new model, response times to ALL patients are considered in the standards, versus the old model in which only the performance of the *most life threatening* calls were monitored, and of which only 75% of incidents were required to meet the standards

# How Do The Changes Benefit Patients?

- A new set of *pre-triage questions* recognise patients in need of the fastest response, earlier in the call e.g. cardiac arrest
- The *most appropriate vehicle* will be sent first time. E.g. stroke
- Sending the correct vehicle first time and not multiple vehicles\* will help to free up resources to respond to other emergencies

\*NB: In some circumstances it may still be necessary to send multiple vehicles e.g. cardiac arrest

# New Measures

**Mean** = NWAS performance will be based upon the (mean) average time for **all** incidents.

**90<sup>th</sup> Percentile** = NWAS performance will be based upon meeting the standard 9 out of 10 times.

# ARP 2.3 Response Standards

Category	Mean	90 <sup>th</sup> Percentile
Life threatening Category 1	7 minutes	15 minutes
Emergency Category 2	18 minutes	40 minutes
Urgent Category 3	60 minutes	120 minutes
Less Urgent Category 4	-	180 minutes

# So how are we doing in Fylde YTD?

Page 10

	C1 Mean 7 mins	C1 90 <sup>th</sup> 15 mins	C2 Mean 18 mins	C2 90 <sup>th</sup> 40 mins	C3 Mean 60 mins	C3 90th 120 min	C4 90th 180 min
Morecambe Bay	08:11	14:51	17:10	36:50	00:36:02	01:26:22	02:13:14
Fylde	07:31	13:19	22:04	48:55	00:56:16	02:19:38	03:17:12
South Lancashire	08:49	15:19	25:36	54:32	01:06:02	02:31:00	03:31:03
East Lancashire	08:26	14:51	22:15	46:30	01:00:17	02:23:33	03:05:18

Delivering the right care, at the right time, in the right place



# Fylde Demand Apr 18 - YTD

- Total Calls Received = **65000** (214)
- Calls Sourced by 111 = **10039**
- Calls with F2F Response = **46102**
  - S&T YTD = **13686** (27.8%)
  - H&T YTD = **3122** (6.34%)

# Performance Improvement Plan

1. Increase numbers of DMA
2. Increase S&T and H&T
3. Reduce ratio of responding vehicles
4. More clinicians in EOC
5. Early identification of most life threatening calls by use of key words
6. More informed dispatch for other calls.
7. Work with partners to enhanced turnaround target of 30 mins

# 15 New DMAs across Lancashire

## 1. Achieved by:

(Reduction of RRV, Conversion of UCS and £1.16m investment CAL)

1. Morecambe Bay – 2 new 12hr DMA 7 days per week
2. Fylde Coast – 4 new 12hr DMA 7 days per week
3. South Lancashire – 6 new 12hr DMA 7 days per week
4. East Lancashire – 3 New 12hr DMA 7 days per week

# Wider NWAS Initiatives

- Introduction of electric powered vehicles
- Planning permission in place for brand new build estate (Hub & Spoke/Make Ready model)
- 100% of paramedic grades trained in MTS
- Introduction of Electronic Patient Records (access to SCR's) Web-based access

## 2. Increase in S&T and H&T

H&T January 2018 was 4.49%

H&T for January 2019 8.21%

Fylde S&T year to date sits at 27.80% against a target of 24.35%

## 3. Reduce ratio of responding Vehicles

Jan 2019 – 1.08 Vehicles to Category 2 Calls

Jan 2019 – 2.0 Vehicles to Category 1 Calls

## 4. More Clinicians in EOC

Team of dedicated EOC Clinicians in Lancashire Control room supporting patients and control room staff at the first point of patient contact

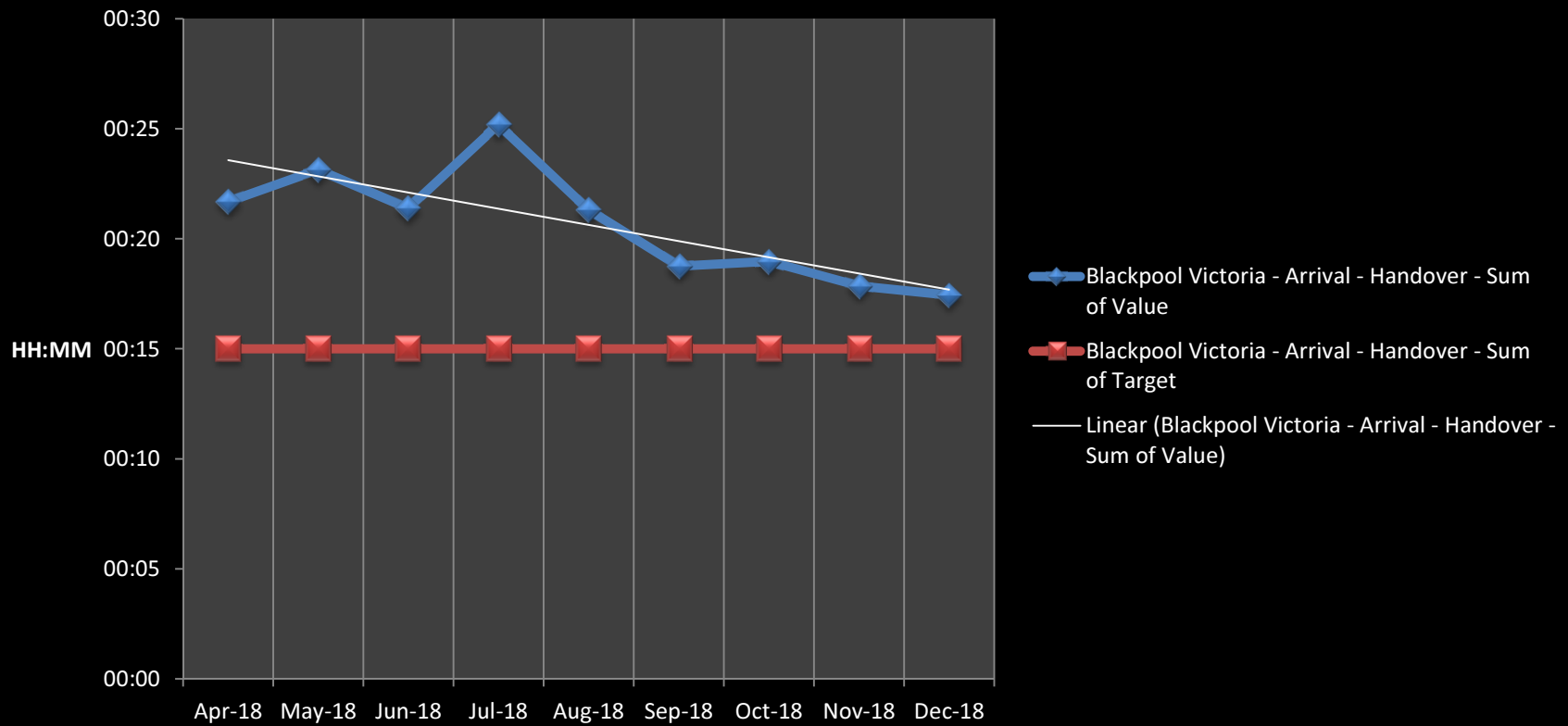
## 5. Early identification of most life threatening calls by use of key words

## 6. More informed dispatch for other calls.

Introduction of the NOC list by NWS in all Control rooms

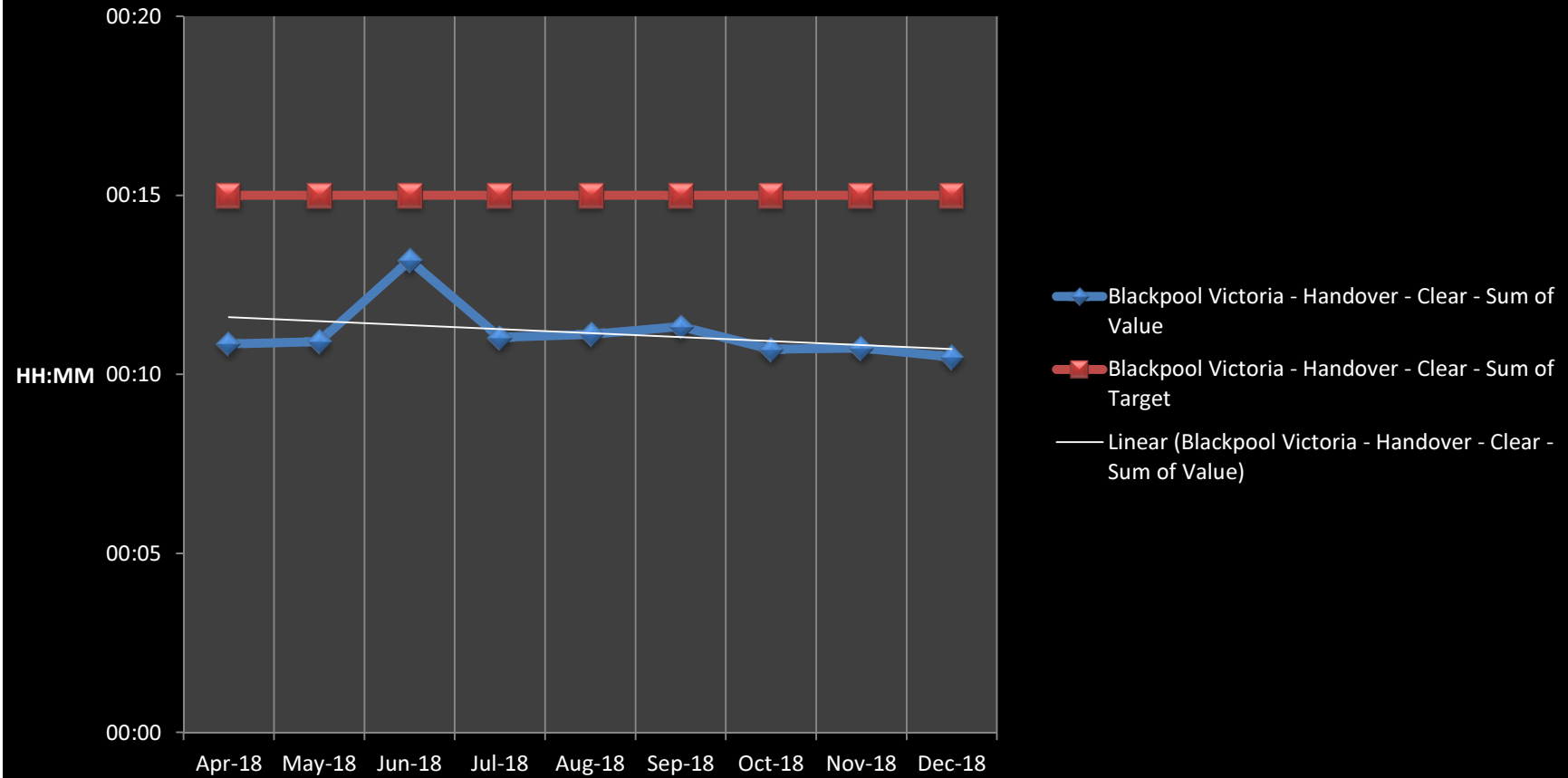
# Arrival to Handover

## Hospital Turnaround Performance 2018/19



# Handover to Clear

## Hospital Turnaround Performance 2018/19





# Summary

- The Trust continues to work within the commissioning governance framework, with CCGs, Acute Trusts, and other providers to assist in continuing to develop & improve provision of urgent & emergency care thereby ensuring...

Right care, at the right time, in the right place.

Thank you.

# Any questions?

## Annual Community Safety Report – 2018-19

### SCOPE

Research and analysis for this document has been focused on the local priority areas and significant threats. Multi-agency data has been used to provide an objective understanding of key issues. This information has been obtained on the 16<sup>th</sup> January 2019, unless stated otherwise. Analysis is focused upon the Wyre CSP Priorities for 2017/18, which are:

- Anti-Social Behaviour
- Violence against the person
- Domestic Abuse
- Substance Misuse – Alcohol & Drugs
- Road Safety

### FINDINGS/SUMMARY

- All crime is showing a year on year increase.
- Violent crime has continued to increase – this is similar across Lancashire.
- Domestic abuse has increased and this is similar across Lancashire.
- Alcohol related crime and alcohol related violence have both increased.
- ASB has reduced by over 30%, all areas of Lancashire have seen a reduction.
- All crime has increased and it is possible that this is due to a change in recording practices. Police continue to ensure all crime reported by victims and third parties is recorded and these are only discarded if evidence shows a crime has not taken place. Police were previously allowed 72 hours to record a crime and this is now 24 hours.
- Things that were previously recorded as anti-social behaviour, may now be being recorded as public order offences and other offences.

- **Performance Update (Jan – 31<sup>st</sup> Oct 2018)**

**The year to date performance could only be updated up to 31<sup>st</sup> October 2018. This is due to a change in the Lancashire Constabulary recording system. It is also important to stress that in considering the following performance statistics that it is difficult to compare the present figures with previous periods of time due to the recent change made by the police in the methodology of recording crime. For example what was previously treated as incidents may now have to be recorded as crimes. Therefore previously unreported crimes by the same perpetrator on the same victim have to be treated as additional crimes and one event may have to be recorded as involving multiple crimes.**

Category	Performance 2017*	Performance Description
<i>All Crime</i>	+37% (+1897)	The majority of the increases have been with violence against the person. Increases have been seen across all districts. The increase across Lancashire was 37%.

<i>Domestic Incidents</i>	-26% (-274)	Recent months have seen a reduction in the number of domestic incidents reported to the police.
<i>Domestic Abuse Crimes</i>	+64% (+377)	Domestic abuse offences have increased. The biggest increases have been seen in assault without injury and malicious communication.
<i>Domestic Assault Crimes (DV)</i>	+50% (+175)	There has been an increase in domestic assaults, the largest increases were in assault without injury. There was an increase of 8 serious injury offences.
<i>Violence against the person</i>	+75% (+1176)	All violence against the person has increased in Wyre, West and pan Lancashire. The greatest increases are in assault without injury and harassment.
<i>Alcohol related crime</i>	+45% (+328)	Alcohol related crime has increased across the county. Alcohol related violent crime increased by 30% (133).
<i>Anti-social behaviour</i>	-33% (-1191)	Anti-social behaviour has decreased in Wyre and across all districts of Lancashire. The Lancashire reduction is 30%.
<i>Road safety (KSI's)</i>	-20% (-11)	There have been 3 fatalities during the last 12 months. The number of serious injuries have decreased from 53 to 30. The number of slight injuries have risen by two.

- \*performance period is from January to October 2018, and compared to 2017.
- Road safety performance from January – December 2018.

## **Wyre Council - Community Safety Partnership Work 2018-19**

- 1. Anti Social Behaviour – Marine Hall** – As discussed in last year's report Marine Hall at Fleetwood had been experiencing anti-social behaviour from local youths and work had already been undertaken to increase the co-operation between the Council, Youth Offending Team and Neighbourhood Policing Teams and they were meeting on a fortnightly basis, I am pleased to report that these meetings have continued throughout 2018 and they are no longer restricted to Marine Hall, but cover ASB throughout the Borough. The next challenge is to integrate this work into the new Civic Centre located Wyre and Fylde Integrated Team, which will be replacing the Early Action Panels currently in operation during 2019. In the run up to the summer school holidays in 2018 diversionary activities were developed with a number of satellite clubs with the help of Active Lancashire. This co-ordinated partnership action worked and we saw a marked reduction in ASB incidents at Marine Hall compared to previous years. Unfortunately there have been recent reports of a new cohort of children targeting Marine Hall recently and this situation is now being investigated.
- 2. Develop Mobile Camera Evidence Collection capability** – The Community Safety Partnership at the end of the financial year 2017/18 applied for funding from the Police and Crime Commissioners Office to purchase mobile cameras which could be placed in ASB hot spots to assist in the gathering of evidence. As a result some cameras have been purchased and have now been through testing. An auditable system for using the cameras has been developed which will be compliant with the

Information Commissioner requirements. It is hoped that initial trialling of the cameras can begin in the very near future, possibly at Marine Hall.

- 3. Development of Shop-watch** – The Community Safety Partnership applied for funding from the Police and Crime Commissioners Office to develop shop-watch within the Borough and in partnership with Fleetwood Town Council have improved the link between the CCTV control room and shop-watch members in Fleetwood via digital radio. This work has been completed and allows shop-watch members to report incidents immediately via the CCTV control room in real time. Wyre CCTV control room does not have monitoring officers 24/7 but all conversations are recorded enabling CCTV to be checked following an incident. It is hoped that Cleveleys shop-watch can be developed in the same way.
- 4. Selecta DNA** - The Community Safety partnership have applied for funding from the Police and Crime Commissioners Office to purchase 100 Selecta DNA packs. Each pack can be used to mark property. If that property is then stolen it can be identified back to the original owner via the Selecta DNA marking. The intention is for the police to issue the packs in rural areas in order to try and prevent repeat crimes and act as a deterrent. The first 50 packs will be made available free of charge but the remaining packs will be sold at cost price. In this way the packs can be offered sustainably in the future.
- 5. Chelsea's Choice** – The Community Safety Partnership have applied for and been awarded funding from the police and crime commissioner's office to commission Fylde Coast Women's Aid to deliver work shops in each of the secondary schools located in Wyre on the dangers of child sexual exploitation. Fylde Coast Women's Aid will as part of the project and will provide one to one support for any individuals who may have been affected.
- 6. CCTV** – As discussed this year the CCTV control room has strengthened it's links to shopwatch in the Fleetwood area. In addition the CCTV manager has been involved in the development of Wyre Council satellite CCTV control rooms, and is also working with Preesall Town Council to introduce a single camera to Knott End which is hoped to be installed in the near future.
- 7. Pan Lancashire Hate Crime Strategy/ Prevent / Modern Slavery** – The Head of Community Safety and Environmental Health attends a Pan Lancashire meeting on hate crime. The CSP role in this area is to raise awareness of the issue and signpost victims to available support. Hate crime is very closely aligned to Prevent, which is about the early identification of individuals in danger of being radicalised to undertake criminal/terrorist activity – any such individual identified will be referred into the Channel process. All partners are asked to be aware of the potential for Modern Slavery and where it is suspected refer into the relevant Authorities.
- 8. Strategic Assessment** – A Strategic assessment (SA) of crime is completed every three years and is the result of six months of research, engagement and consultation to highlight significant crime and ASB threats and issues impacting on community safety across Lancashire. The document is pulled together by the Partnership Analyst Team based with the police. As part of the process each Local Authority has been provided with a District Profile. A Strategic Assessment and District Profile has

been completed this year and will be used to focus the activities of the Community Safety Partnership.

9. **White Ribbon** – The aim of the campaign is to end male violence against women, once and for all by challenging male cultures that lead to harassment, abuse and violence. Last year a banner was placed in the reception area of the civic centre and a Member briefing was provided by the Executive Director and founder of the campaign. This year we are looking to work with the YMCA to promote the campaign amongst leisure centre users.
10. **CGL (Inspire)** – Are a Community Safety partner and they provide a fully integrated drug and alcohol service delivering in the community and custodial settings. The service provides rapid and open access to assessment and treatment services for people who have problems with drugs and/or alcohol.
11. **Community Engagement** – Throughout the year the CSP team work closely with the Communications teams which help deliver important measures such as Lock it or Lose it, Cyber crime etc.

# Community safety

## Councillor workbook



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# Foreword

This workbook has been designed as a learning aid for elected members. It makes no judgement about whether you have been a member for some time, or whether you have been elected more recently. If you fall into the former category the workbook should serve as a useful reminder of the key features of community safety.

Those members who are new to local government will recognise that they have much to learn. This workbook will provide you with an understanding of the importance of community safety for the people you serve.

The workbook offers few firm rules for ward members as it is recognised that each individual must decide how best to support the community safety work in their council area. This will be influenced by the governance arrangements in your locality and the nature of the community safety partnerships that have been set up with your council. As such, there is no presumption about 'typical wards' or 'typical members' and the workbook should serve more as a direction marker rather than a road map.

In practical terms, the document will take around **two to three hours** to work through. You do not need to complete it all in one session and may prefer to work through the material at your own pace. The key requirement is to think about the issues presented and how the material relates to your local situation, the people you serve and the council you represent.

# Introduction

In working through the material contained in this workbook you will encounter a number of features designed to help you think about community safety. These features are represented by the symbols shown below:



**Guidance** – this is used to indicate research, quotations, explanations and definitions that you may find helpful.



**Challenges** – these are questions or queries raised in the text which ask you to reflect on your role or approach – in essence, they are designed to be thought-provokers.



**Case studies** – these are ‘pen pictures’ of approaches used by other people or organisations.



**Hints and tips** – these represent a selection of good practices which you may find useful.



**Useful links** – these are signposts to sources of further information and support, outside of the workbook, which may help with principles, processes, methods and approaches. A full list of useful additional information and support is also set out in the appendix of the workbook.

# Community safety

## The challenge of creating safer communities

Community safety is best seen as an aspect of our quality of life in which individuals and communities are protected from, equipped to cope with, and have increased capacity to resist, crime and anti-social behaviour.



“Community safety is the use of skills, knowledge and techniques, to prevent and reduce crime, disorder and fear of crime and develop safer communities in which to live, work and visit.”  
[www.community-safety.info](http://www.community-safety.info)

‘Solving the problem of crime’ has influenced the reform of the criminal justice system under successive governments. The most recent shift in policy has been from making the system fairer and work better (1960s-1990s) towards more complex expectations including protecting the public; punishing criminals; supporting victims and preventing reoffending.

New ideas have emerged on how public services should be organised and public needs met. There has been a move towards ‘new public governance’ with its emphasis on partnerships, co-working, co-production and collaboration between government departments, local authorities, statutory services, the private and voluntary sectors and other bodies such as users’ groups<sup>1</sup>.

The strategic governance of crime and disorder reduction work has belonged with the local Community Safety Partnerships (CSPs) since the implementation of the Crime and Disorder Act 1998. This has meant that local strategic management, the commissioning of the local strategic assessment of crime and disorder, the development of local delivery plans for crime and disorder reduction, tackling substance misuse and reducing re-offending, and the overseeing of performance against crime reduction targets has belonged with the CSPs.

The government is currently developing a programme of reform which will impact on the way in which CSPs deliver their programmes of crime and disorder reduction in England and Wales.

<sup>1</sup> Lessons for the Coalition, Centre for Crime and Justice Studies

In summary, the Policing and Social Responsibility Act 2011 contains legislation that will shift the decision-making on policing away from police authorities as well as central and local government. Police authorities in England and Wales will be replaced with directly elected police and crime commissioners (PCCs) who will assume overall responsibility for the totality of policing and reducing crime within a police force area. They will be required to work in partnership across a range of agencies ensuring a unified approach to preventing and reducing crime. The PCC budget may be used to commission services from public, private and voluntary sector partners. The community safety fund and other budgets paid by the Home Office to CSPs will cease on 31 March 2012, and from 1 April PCCs will have a community safety fund from which to commission community safety activity.

A police and crime panel, made up of councillors and a minimum of two independent lay members, will be established for every police force area to provide overview and scrutiny of the PCC and act as the PCC's 'critical friend'.

### A new approach

The government's new approach to fighting crime involves a radical shift in power from Whitehall to local communities. The police and their partners will be given far greater freedom to do their jobs and use their discretion. The public will have more power to hold the police and community safety partnership to account and feel empowered to reclaim their communities.

**A new approach to fighting crime,  
Home Office**

However, community safety is a key concern of all sections of the local community: young and old, men and women, the business community, special interest groups, victims of crime and offenders, indeed all those who live, work or study in an area or visit from other places.

Community safety is also a key concern for ward members. It determines how people perceive their neighbourhood and helps to reduce the fear of crime. In particular, a low crime rate is frequently seen by local people as their priority for a good place to live. And despite falls in crime rates, the public demand for community safety, and in particular a reduction in anti-social behaviour, remains very strong.

For these reasons community safety continues to be a top agenda item for both the public and councils.



### Our vision for safe and active communities

"We all want our neighbourhoods to be safe and enjoyable places to live: a united community where we know and can rely upon our neighbours, where parents take responsibility for their children and where people are willing and able to intervene to challenge bad behaviour, confident that they will be supported by their neighbours, police, landlord, local council, ward councillors and their MP".

**Baroness Newlove**



## Exercise 1 – what do you know about community safety in your area?

Think about some of the community safety concerns in your council area. Write down what you know about the following:

What did the most recent crime statistics reveal about offending behaviour in the area?

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What key projects is the council involved in to tackle anti-social behaviour by young people in the area?

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What key projects are the council involved in to tackle issues relating to drug or alcohol misuse in the area?

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What is being done locally to prevent and reduce all forms of 'hate crime', ie threats, physical attacks or abuse driven by the hatred of someone because of their race, ethnicity, nationality, disability etc.?

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Reflect on your responses to the questions above. How well do you feel you know about community safety now? Could you learn more? Would you feel comfortable to be asked any of these questions by one of your constituents or the local media? If you feel your knowledge is lacking in any areas, could you speak to any of your councillor colleagues or senior managers to find out what is being done and where you can go for further information?

## The focus at neighbourhood level

### Working in partnership

The Crime and Disorder Act 1998 makes it clear that tackling crime should be a partnership matter, with key local organisations working together to achieve a shared strategy for the benefit of local communities. Whatever the structural arrangements covering your council area, it is important that you are aware of the ways in which you can influence the strategies and plans of the CSP for the benefit of your neighbourhoods:

Alongside these formal partnership bodies, other initiatives have helped to tackle the need for improved community safety, not least of which have been local Neighbourhood Management and Neighbourhood Policing schemes. Both have been effective in delivering more responsive services and engaging local residents (Neighbourhood Policing is discussed later in the workbook).

The focus of community safety work varies greatly between areas depending on the priorities identified locally. The services commissioned can be creative and imaginative in tackling all of the factors that give rise to crime, help to prevent offending behaviour or assist in building safer communities (see case study).



### Street level crime maps

This is an interactive website which provides you with helpful information about crime and policing. Enter any postcode, town, village or street and you will have instant access to street-level crime maps and data, as well as details of your local policing team and beat meetings. You will be able to find out how the police are tackling the problems in your area, and what you can do to help.

[www.police.uk](http://www.police.uk)



## Exercise 2 – community safety: having your say

How much do you know about partnership working arrangements in your council area to tackle community safety? Consider the following:

Who chairs the CSP? How much contact do you have with this person?

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Who represents your council on the CSP? How many times have you consulted with them about community safety concerns in your ward?

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What channels of communication are in place to enable you to receive feedback from the CSP on its activities and to put forward ideas for consideration by the partnership?

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## Improving the lives of residents in Forestside Avenue and in West Leigh

Forestside Avenue and Oaskshott Drive are two adjoining roads that sit at the centre of West Leigh within the Havant Borough. Since 2007 there had been serious community tensions within the neighbourhood, escalating from low level antisocial behaviour through to assaults, criminal damage and the victimisation of witnesses.

Over 300 incidents of antisocial behaviour and neighbour disputes were reported between 2007 and 2010. Residents in the area were difficult to engage and sought to resolve issues themselves, escalating the problem.

As a result the community safety partnership did the following:

- engaged with local and county councillors
- held a community focused problem solving meeting
- secured the support of the local football club
- conducted a traffic survey
- met with the local bus providers
- secured funding for family intervention project support
- co-ordinated a series of themed partnership meetings across the areas of concern
- made the area the subject of a monthly tasking meeting.

As a result, calls for service to the area have dropped significantly, while the atmosphere has improved with people able to walk the streets.

**National finalists, Tilley Awards 2011, Home Office**



## Exercise 3 – what’s keeping you awake at night?

Look at the following incidents which could impact on community safety. Which of these would you make enquiries about, or seek to prompt action on, as part of your ward role?

Residents of a sheltered housing scheme being disturbed by frequent illegal motor driving in the area.

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A family of asylum seekers who complain of being ‘imprisoned’ in their homes, as they are ‘menaced’ by youths who hurl abuse at them in the street.

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A resident who has had his car window smashed every night for a week – the man concerned has recently been released from prison.

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Look again at your responses. It is clearly not within your role (or powers) to intervene and take action alone to solve all of these community safety problems. However, it is important that you find out what is occurring, who is taking responsibility and what is being done to prevent and tackling any threats to community safety. In all of these cases it is not sufficient to say ‘this is not my concern’.



## Holding partnerships to account

There is a special Overview and Scrutiny Committee for Community Safety in each council. It is unique in that it can call in representatives from the Responsible Authorities on CSPs to be held to account (eg local police officers).

The scrutiny of community safety partnerships can be useful from a number of perspectives, eg it can help to:

- **Improve what the partnership does** by focusing on the outcomes and outputs of partnership activity.
- **Improve how the partnership operates** by reviewing its membership, strategies, objectives and service delivery.
- **Hold decision makers to account** and assess whether the partnership is really making a difference to community safety.
- **Review performance management arrangements** to ensure that they are robust and effective, eg in measuring and monitoring performance at a neighbourhood level.
- **Review policy development** to ensure that the partnership remains focused on those areas of greatest local concern.

Ward members can contribute effectively to this scrutiny process given their role as community leaders. They can help to ensure that a partnership is 'fit for purpose' and delivering best value from the resources available to the partner agencies. As importantly, they can challenge to make sure that CSPs and other agencies are responding to the community safety issues raised by communities.



## Scrutiny of community safety

Tameside MBC has used its scrutiny function to review the impact of current measures to tackle violent crime in the area and to consider future plans in order to inform policy development and help ensure targets are met. The objectives of the Review of Violent Crime (Policies and Performance), were to:

- produce accurate and comprehensive information about the level of violent crime and to consider its effects on the community
- evaluate the impact of a range of current policies and procedures, eg reducing youth involvement in violent crime
- consider future plans for tackling violent crime
- assess measures for tackling violent crime in relation to value for money
- identify examples of best practice in other local authorities and make recommendations for improvement.

The Police and Crime Panel (PCP) will have power to scrutinise PCC activities, including the ability to review the PCC's police and crime plan and annual report, veto the PCC's precept and choice of chief constable, request PCC papers and request PCCs and their staff to public hearings.



## Exercise 4 – responding to local concerns

Which of the following would you try to resolve informally, without the need to necessarily refer the matter on to a scrutiny committee? Summarise the steps you would take.

A neighbour complains to you about a group of young people who play football out in the street late into the night and regularly upset local residents.

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You are presented with video camera evidence from a local youth club that drug dealers are using the facility to sell illicit substances to teenagers.

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A local faith leader points out to you a poster which has been placed in the window of a local convenience store announcing that 'Due to a number of recent disputes and complaints, we can no longer serve any Muslim customers'.

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You are given a 2,000 person petition by local residents calling for some action in relation to the increasing incidents of knife crime on two of the estates in your ward.

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Reflect on your answers. A simple referral of each matter to the local police commander or beat officer would probably be the best course of action. Scenario (d) is likely to merit more attention, reflecting, as it does, a widespread community concern. However, as a first port of call, you would still be well advised to refer the matter in the first instance to the local police commander, a portfolio member for community safety or another appropriate member of the CSP. Only if the responsible agencies appeared to take no action would you wish to consider referring the matter to your scrutiny committee.

## Consulting, engaging and communicating with communities

Engaging communities in community safety activities is essential to the work of CSPs. Doing so can help them to shape effective solutions for preventing and tackling crime and anti-social behaviour and reducing the fear of crime. Many CSPs have developed separate communications plans for this, while others have integrated the need for consultation, engagement and communications into their overall strategies.

It is not the purpose of this workbook to provide guidance on all of the various ways that CSPs can engage with their communities. However, it is worth emphasising some of the ways that you can assist with this engagement process as a ward member.

You should be in the front line of any initiatives to improve community safety in your area. As a community leader, you are best placed to understand the particular challenges faced by local people. And working closely with communities and a variety of local organisations, you can help to decide how best to respond to any community safety issues.

It is only at a local level that problems such as crime, deprivation and anti-social behaviour can be understood and addressed. Few other community leaders have the mandate to co-ordinate different interests, reconcile diverse views and encourage open debate and dialogue in the way that you can.

The particular strengths and knowledge that you bring to the engagement process are:

- **an understanding of your ward** – the demographics, the key issues facing local people and the way that services are being delivered
- **the representation of local voices** – you are a channel of communication between the communities you serve and the council, representing the views of others and speaking up for the unheard
- **communicating and influencing skills** – you can help to ensure that the views of local people are taken into account when decisions are made by the council or outside bodies and community safety matters are reported in the media.

There are many ways that you can assist the engagement process and alongside your role in scrutinising community safety partnerships, this is one of the main ways that you can influence both policy and practice on the ground. Communities are at the heart of the new legislative framework for community safety and few people are likely to be closer to these than ward members.



## Exercise 5 – engaging your local constituents

Imagine your CSP has a new, high profile, project to increase community awareness and involvement in a campaign to tackle escalating street crime, eg knife attacks and alcohol-fuelled assaults. You are keen to assist and have been asked by the CSP to present them with a list of your 'top ten' ideas. Knowing your patch, what ideas would you put forward?

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## Engaging with local people

Ward members can play a key role in engaging with local people on community safety issues. For example:

- working to build 'social capital', eg bringing together networks of people with shared norms, values and understanding in order to solve community safety problems
- acting as a broker or intermediary between CSPs and citizens' groups, eg helping to secure grant funding for a local community group which is working with young people from disadvantaged backgrounds who may be drawn into violent crime involving guns, gangs or knives
- building relationships with businesses or third sector organisations to promote active and empowered communities, eg supporting the development of Neighbourhood Watch schemes
- posting articles on the CSP website to raise awareness of community safety issues at ward-level
- carrying out periodic consultation exercises to elicit views on community safety initiatives, eg surveys or community newsletter feedback.

## Community safety in action

Community safety is about preventing, reducing and tackling crime, anti-social behaviour and drug abuse. It is also concerned with strengthening community cohesion.

And while this workbook is not intended to be a practitioner's guide to the subject, it is important that you recognise the wide range of community safety concerns which CSPs and other partnerships are often faced with:



### Community safety in action

#### **Violent crime**

Violent crime is a reality in England although the intense media focus is contradicted by the fall in the number of violent offences that have occurred eg Home Office figures for the 2010/11 British Crime Survey (BCS) showed overall violence was down 47 per cent from its peak in 1995. However, the focus on violent crime, and in particular gang-related crime or crime with knives or guns, means that this remains at the top of the community safety agenda, both to tackle the issue itself, and to allay the fears of local people. The crimes that are classed as 'violent crime' for the purposes of statistics are robbery, sexual offences, assault and murder.

#### **Acquisitive crime**

'Acquisitive crime' covers crime where items are stolen or acquired fraudulently, eg theft, burglary, vehicle crime and fraud. It accounts for a large proportion (about half) of overall crime measured by BCS and the police. A large percentage of these crimes are committed by illicit drug users not receiving treatment for their addiction, using the proceeds to fund their chaotic drug use. The Drugs Act 2005 gave powers for drug-misusing offenders to be tested for heroin, crack and cocaine on arrest for acquisitive offences (eg street robbery). And while levels of acquisitive crime are falling, the figures remain high, making it a priority for many CSPs.

#### **Reducing re-offending**

One of the prime targets for CSPs is to reduce the number of those caught committing crimes who re-offend. It is estimated that out of a million active offenders, 100,000 (some 10 per cent) have three or more convictions and are responsible for half of all crime. Within this 100,000, a further 5,000 (around 0.5 per cent) are super prolific. There are a number of organisations and initiatives targeted at reducing re-offending.

#### **Anti-social behaviour**

Anti-social behaviour is a broad term that covers any activity that impacts on other people in a negative way, eg noise nuisance, rowdy and nuisance behaviour, fly-tipping, and kerb-crawling. It can drag an area down or prevent the regeneration of an area where other bodies are looking to invest, and has become a major part of community safety work. Anti-social behaviour can be the result of individual problems, problems within the family, problems at school or problems within the community. When applying solutions, it is important not to just look at the behaviour itself, but also at the root causes. Local authorities and their partners have a range of powers and enforcement tools at hand. The Home Office has reviewed these and has set out proposals in the Anti-Social Behaviour White Paper to simplify the tools and powers available to councils and the police by introducing 'criminal behaviour orders' and 'crime prevention injunctions'. It is

also proposed that members of the public could use a 'community trigger' to require the CSP to take steps to resolve the problem. Responses would be overseen by the PCC who it is proposed would have the power to call in the CSP if they considered it had not given an adequate response. Legislation to introduce these changes is expected in May 2013.

### **Alcohol and drugs**

Tackling drugs and alcohol substance misuse has been a public sector priority for more than a decade. Through drugs and alcohol action teams, councils, police, health services and other partners have been working across their boundaries to reduce drug and alcohol misuse. Police and probation service research shows that up to 50 per cent of those arrested for trigger offences (property crime and robbery) were using Class A drugs (cocaine, heroin etc.) prior to their arrest. The connections between substance misuse and crime and disorder are well researched.

### **CCTV and surveillance**

There is much evidence that, used well, CCTV can make streets safer, reduce the fear of crime and help to detect serious offences. There is substantial public support for CCTV and it has brought significant benefits. While the UK has invested heavily in CCTV, improvements can still be made in terms of effective coordination, maintenance, upgrades and use as evidence, and a Code of Practice for the operation of surveillance cameras that councils will have to have regard to will be introduced later in 2012.

### **Neighbourhood policing**

Neighbourhood Policing has now been rolled out across England and Wales for a number of years, with local teams of police officers and police community support officers working closely with special constables, local authority wardens and other partners. It aims to provide people who live or work in a neighbourhood with 'access' to policing services (through a named contact), 'influence' over policing priorities, 'interventions' by partner agencies and 'answers' (sustainable solutions and feedback). Councils have enthusiastically embraced Neighbourhood Policing, which is often integrated into Neighbourhood Management structures to create cohesive local teams (see information box – street level crime maps).

### **Domestic violence**

Domestic violence covers incidents of threatening or violent behaviour or abuse between adults (usually partners or family members). This covers a wide spectrum of incidents but affects millions of people, spanning 15 per cent of all violent incidents and claiming the lives of around two women a week. Domestic violence is rarely a one-off, and is often a continuing pattern of behaviour by one adult towards another. Figures show that the majority of cases are violence by men against women.

### **Hate crimes**

Hate crimes are criminal offences committed because the perpetrator is driven by hatred of someone of a different race, ethnicity, nationality or colour, disability, gender or gender identity, sexual orientation or religion. These crimes could be threats, physical attacks or abuse/insults, eg damage to property, offensive graffiti, offensive literature, bullying or intimidation.



## Exercise 6 – working with others

Imagine you have been asked by a group of local residents to find out what could be done to tackle the following community safety concerns in your ward. What partner organisations (public, private or third sector) would you speak to in assessing what could be done (or is already being done) to tackle the matters?

Spray graffiti appearing on the doors of some garages used by the residents of a large block of flats (both privately-owned and rented public sector accommodation). The parking area is badly-lit as the bulbs in the council-managed street lamps are frequently smashed:

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A corner shop which remains open until late in the evening and appears to be selling alcohol to underage drinkers:

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Leaflets which keep appearing on a notice-board in a back-street café advertising the services of unlicensed taxi cabs:

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Reflect on your answers. There could be any number of organisations that you might wish to consult, including residents' groups and tenants' associations where these exist. A key role for you would be in acting as a conduit in mobilising the support of local people and relevant organisations to work collaboratively to tackle the community safety concerns. There is also the crucial task of 'holding to account' those responsible for producing community safety strategies and delivering improvements on the ground.

## The importance of the ward member role

Working with partner agencies and community organisations is a key part of your ward member role. These will deliver services and support locally and contribute to the quality of life for your constituents.

It may be that your council has taken steps to devolve greater powers and resources to neighbourhood forums, giving them influence over the places they live in. Such steps can enable citizens to become more engaged in creating social networks and contribute towards the creation of safer, more cohesive, communities. Whatever arrangements are in place, it is essential that you understand the various mechanisms you can use to facilitate action on the ground.

Your role can also enable you to get closer to marginalised and disadvantaged groups in your ward and provide you with a strong basis on which to act in support of local people on community safety matters. For example:

- **you can assess** whether there is general satisfaction with the council's work on community safety (and that of its partner agencies) and whether local people believe they are getting best value from the money being spent
- **you can speak** with confidence on behalf of your neighbourhoods or communities when community safety issues affecting them are debated or decisions need to be taken
- **you can promote** partnership working between public, private and third sector organisations on community safety and volunteering by individual citizens in response to recognised community needs

- **you can support** community calls for action and promote self-help by neighbourhood groups by understanding their aims, aspirations, views and tactics
- **you can champion** the work of community groups which act to promote community cohesion and reduce social conflict, eg sports clubs, festival communities etc
- **you can encourage** your scrutiny committee to investigate significant crime and disorder concerns which may not be priorities of the CSP.



“I think that the rioting and looting was a consequence of people feeling unheard, unrepresented and unsatisfied with the living conditions in which they have to live.” (Female, 24)

**‘Our Streets’ The views of young people and young leaders on the riots in England in August 2011, British Youth Council**





## Exercise 7 – getting action on community safety

Consider the following questions. They are designed to illustrate the sort of knowledge and information you should have at your fingertips if you are to play an effective role in community safety:

What arrangements are in place for you to receive community safety information relevant to your ward?

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How can you be involved in influencing and setting the community safety priorities for your ward area?

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How do you find out about what works on certain community safety issues?

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What arrangements are in place to fund local community safety initiatives?

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What arrangements are in place locally on neighbourhood or beat policing?

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How do you access and consult your ward about community safety issues?

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What are the key forums that can be used to discuss community safety issues?

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If you do not know the answers to any of these questions you will need to do some further research. Speak to your member colleagues (perhaps a relevant portfolio holder if you have one) or chief officers in the first instance. It is essential that you understand all of the key mechanisms you can use to get action on community safety matters.



## Championing community safety

The Lyons Inquiry identified four roles for members – all of which can be applied to the frontline role of ward members around community safety:

- Engager – working with local groups to understand and promote local preferences and influence decisions.
- Advocate – speaking up for the local community and challenging political and managerial decisions.
- Mediator – reconciling different views in the area and explaining hard decisions that have to be made by the council.
- Political entrepreneur – supporting and generating social networks, engaging people in civic and public life and promoting community action to solve problems.

One of the most significant contributions you can make to frontline community safety is in working with others to *prevent* crime and anti-social behaviour. Much of this does not need to be large-scale or policy-driven, but should be timely, well planned and suitably proportionate given the challenges faced, eg working with a parish council to plan a drop-in centre for teenagers to divert youngsters from street crime.

Clearly, you need to be familiar with the community safety work of your council and its partner agencies before taking any action (and mindful of any guidance or protocols that the CSP has in place). However, most of the preventative work that you are likely to consider will be small-scale and localised and should complement, rather than duplicate or negate, the work of the CSP. Nevertheless your interventions can be invaluable in helping to prevent and resolve potentially explosive crime and disorder matters (see *text box*).



## Helping to prevent crime and disorder

Crime prevention is largely about understanding the factors which give rise to criminal or anti-social behaviour and taking action before matters can escalate. Much of this is about keeping your ear close to the ground – understanding what is happening in your ward, what the hot topics of conversation are and what is keeping people awake at night. Some of the early warning signs can include:

- increases in reported racist incidents, racial harassment and racially motivated disputes
- transient populations, both residents and in public spaces
- drug and alcohol activity in public places
- lack of social capital, eg people who don't know or help their neighbours, don't participate in local activities or organisations or resent newcomers, particularly those from diverse backgrounds
- increases in gang-related activities
- increasingly visible hate-related graffiti.

It is important to stress that a large proportion of this preventative work will not be about you finding all of the solutions. Sometimes people need to solve their own problems and resolve their own community safety issues. If this is the case, your role may be more about facilitation: bringing people together; helping to build trust and understanding; speaking up for those who may be largely unheard; sharing relevant information; and ensuring that all views are respected. Much of this is likely to be done through face to face discussions, although you may also be required to act as a 'go-between' in resolving tensions between groups that refuse to meet or interact directly. In either case, you may need to operate in any one of the following modes:

- **the spokesperson** – summing up other people's views and being comfortable to put these across to all kinds of people, including large groups
- **the organiser** – making sure that everyone is prepared for meetings and knows when and where they are going to be and what is going to be discussed
- **the communicator** – making sure that everyone understands what is going on before, during and after the meeting
- **the action person** – making sure that meetings are not just a 'talking shop' but have a purpose and result in action
- **the mediator** – sometimes finding a compromise between two people or two conflicting ideas – being fair and not letting your own feelings get in the way.

Other ideas you could consider around crime prevention include:

- monitoring many of the factors in your ward that may allow crime to breed (eg environmental degradation, unemployment, weakening community bonds/ties, poverty etc.) and ensuring that action is taken to address these wherever possible
- providing reassurance to those who may be vulnerable and unable to speak up for themselves
- ensuring that partner agencies take action against individuals who threaten the well-being of the area and may provoke disorder.

A separate workbook on 'Facilitation and conflict resolution' can provide you with further guidance on techniques for preventing crime and disorder.



## Exercise 8 – crime prevention in your ward

An extremist political organisation is circulating racist and inflammatory material in your ward about the 'threats posed by immigrants, refugees and asylum seekers'. You are mindful of an earlier incident in which a similar poster campaign led to an attack on an Asian student. In addition to working with the local police, what steps would you take to prevent any outbreak of criminal or anti-social behaviour?

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# A final word

## Summary

While the dynamics of crime and disorder can be complex and difficult to tackle, it is clear that early and sustained intervention by partner agencies can reduce and resolve many of the community safety issues faced by local people.

Within this, ward members have some important roles to play: helping to engage with the communities they know best, scrutinising the work of community safety partners and working in the front line of many crime prevention initiatives. They have much to contribute to the creation of safer and more cohesive communities in which people can live, work and travel without the fear of becoming a victim of crime.

## Next steps



### Exercise 9 – where do you go from here?

Look back over the material contained in earlier sections of this workbook and consider the following:

- (a) What key action points can you identify to improve the way that you support the community safety work in your area, ie what three or four things might you start doing, keep doing or stop doing?

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- (b) Have you identified any gaps in your knowledge or shortcomings in your personal skills? If so, please set these out below and identify how any further training or development might help you, eg further reading/research, attending courses, coaching, mentoring, work shadowing etc.

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# Appendix A – Sources of further information

## Printed publications

Anti-Social Behaviour Tools and Powers: Information Pack for Councillors, Home Office/Local Government Association, <http://tinyurl.com/9mzhgk>

A Councillor's Guide, Local Government Improvement and Development

Crime Reduction and Local Safety: The Crucial Role of the New Local Performance Framework, Department for Communities and Local Government/Home Office, [www.communities.gov.uk](http://www.communities.gov.uk)

Guide to Community Safety Legislation and Policy, National Community Safety Network.

The Guide to Neighbourhood Agreements, National Association for Neighbourhood Management, [www.localneighbourhood.org](http://www.localneighbourhood.org)

Community Mapping and Tension Monitoring, WLGA, [www.shu.ac.uk](http://www.shu.ac.uk)

Community engagement in policing: case-study evaluations of various projects, [www.apa.police.uk](http://www.apa.police.uk)

Police and crime commissioners – A guide for councils, Local Government Association, <http://tinyurl.com/bt9zxzg>

Police and crime commissioners – A guide for community safety partnerships, Local Government Association, <http://tinyurl.com/cwm8w6l>

Police and crime panels: guidance on role and composition, Centre for Public Scrutiny/Local Government Association, <http://tinyurl.com/bmndgn2>

The riots: what are the lessons from JRF's work in communities? Joseph Rowntree Foundation [www.jrf.org.uk](http://www.jrf.org.uk)

Our Streets The views of young people and young leaders on the riots in England in August 2011, British Youth Council, [www.byc.org.uk](http://www.byc.org.uk)

## Useful websites

[www.audit-commission.gov.uk/communitysafety](http://www.audit-commission.gov.uk/communitysafety)

The Audit Commission website has information which can help to guide improvements in local community safety work.

[www.cfps.org.uk](http://www.cfps.org.uk)

The website of the Centre for Public Scrutiny contains a specific section on local scrutiny reports relating to anti-social behaviour.

[www.community-safety.info/](http://www.community-safety.info/)

Provides information and advice on crime and disorder prevention, combating drug and alcohol misuse and related police, justice & penal reform issues to help develop safer communities.

[www.community-safety.net](http://www.community-safety.net)

Website of the National Community Safety Network (NCSN) which is a practitioner-led organisation supporting those involved in promoting community safety/crime reduction throughout the UK.

[www.crimeconcernuk.net](http://www.crimeconcernuk.net)

Crime Concern is a national charity working across England and Wales to reduce crime, anti-social behaviour and the fear of crime.

[www.crimereduction.homeoffice.gov.uk](http://www.crimereduction.homeoffice.gov.uk)

Contains a wealth of material on all aspects of crime reduction and community safety work, including a mini-site dedicated to the work of CDRPs.

[www.justice.gov.uk](http://www.justice.gov.uk)

A website containing information and guidance for people working in the criminal justice system. During 2008, it was developed to provide a single source for guidance, best practice and news affecting criminal justice.

[www.local.gov.uk](http://www.local.gov.uk)

The Local Government Group's website is an invaluable source of help and advice for all those in local government. There is a specific section on Community Safety and a 'community of practice'.

It also contains information on the work of the LGA's Safer Communities Board which is focused on promoting the health and safety of local communities.

[www.nacro.org.uk](http://www.nacro.org.uk)

Website of Nacro which is a crime reduction charity aiming to find practical solutions to reducing crime.

[www.popcenter.org](http://www.popcenter.org)

Center for Problem-Oriented Policing, USA web site detailing approaches and models like SARA and The Problem Analysis Triangle.

[www.statistics.gov.uk](http://www.statistics.gov.uk)

The Office of National Statistics (ONS) website contains population data which can be analysed at local authority level.

[www.neighbourhood.statistics.gov.uk](http://www.neighbourhood.statistics.gov.uk)

Sub section of the main ONS website providing data for download by geographical area and topic.

[www.police.uk](http://www.police.uk)

Website providing street level crime information including policing.

# Appendix B – Relevant community safety legislation and policies

Main legislation/policies	Key features
<b>Crime and Disorder Act 1998</b>	<p>Gave local authorities and police services duties to work together to develop crime and disorder audits crime and disorder audits and implement reduction strategies and to work in partnership with other agencies – Community Safety Partnerships (CSPs) – to tackle the identified problems. Over the years this has evolved through legislation and practice.</p>
<b>Police and Justice Act 2006</b>	<p>Comprehensively revised the CDA 1998. The new Act places a duty on responsible authorities to share evidenced-based data to support CDRPs. This now also includes the Fire Service, Probation Service, Health Service, local Police Authority and a representative of Registered Social Landlords (Housing Associations).</p> <p>The legislation also places a new duty on CDRPs to join together in a formal strategic group to undertake frequent strategic assessments of levels and patterns of crime and drug misuse in their area and to produce annual rolling three year community safety plans.</p> <p>Extended the remit of local authorities to scrutinise the functioning of the local CSPs in England Wales. It puts in place arrangements to ensure that every local authority has in place a committee with power to review and scrutinise, and make reports or recommendations, about the functioning of the CSPs responsible authorities (local authorities, fire and rescue authorities, police authorities, the police, primary care trusts in England and local health boards in Wales).</p>
<b>Cutting Crime Together – Policy</b>	<p>The Coalition government’s reform agenda was outlined in a letter sent to Community Safety Partnership Chairs on 17 December 2010.</p> <p><a href="http://www.community-safety.info">www.community-safety.info</a></p>



Main legislation/policies	Key features
<b>Breaking the Cycle: Effective Punishment, Rehabilitation and Sentencing of Offenders- Green Paper</b>	Covers punishment, rehabilitation, payment by results, sentencing reform, youth justice and working with communities to reduce crime.
<b>Policing &amp; Social Responsibility Act 2011</b>	Covers five distinct policy areas: police accountability and governance; alcohol licensing; the regulation of protests around Parliament Square; misuse of drugs; and the issue of arrest warrants in respect of private prosecutions for universal jurisdiction offences.



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please contact us on 020 7664 3000.  
We consider requests on an individual basis.

## OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2018/19

### Committee Meetings

(All meetings are held on Mondays starting at 6pm)

Date	Planned Committee agenda items
<b>2018</b>	
21 May	<ul style="list-style-type: none"> <li>i. Election of Chairman</li> <li>ii. Election of Vice Chairman</li> <li>iii. Draft report of the Engaging with Children and Young People task group</li> <li>iv. Business Plan – Quarterly Performance Statement</li> <li>v. Environmental crime</li> <li>vi. Car parking consultation report</li> <li>vii. O&amp;S Work Programme 2018/19 - update</li> </ul>
25 June	<ul style="list-style-type: none"> <li>i. Review of task group recommendations – Food hygiene</li> <li>ii. Review of task group recommendations – Domestic abuse</li> <li>iii. O&amp;S Work Programme 2018/19 – update (including mention of Modern.gov implementation, Phase 2)</li> </ul>
30 July	<ul style="list-style-type: none"> <li>i. Fylde and Wyre Clinical Commissioning Group – update report</li> <li>ii. Lancashire County Council Health Scrutiny Committee</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
10 September	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. Outcomes from LGA Peer Review – review of actions taken</li> <li>iii. Digital transformation – update on paperless meetings</li> <li>iv. Statement of accounts</li> <li>v. O&amp;S Work Programme 2018/19 - update</li> </ul>
22 October	<ul style="list-style-type: none"> <li>i. Flooding task group – draft report</li> <li>ii. Entertainment venues</li> <li>iii. O&amp;S Work Programme 2018/19 – verbal update</li> </ul>
26 November	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. Fees and charges</li> <li>iii. Cost profiles – benchmarking results</li> <li>iv. Treasury management</li> <li>v. O&amp;S Work Programme 2018/19 – update</li> </ul>

Date	Planned Committee agenda items
<b>2019</b>	
7 January	<ul style="list-style-type: none"> <li>i. Business Plan 2019/20 – Leader and Chief Executive to attend</li> <li>ii. Digital transformation – progress report (Service Director Performance and Innovation)</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
11 February	<ul style="list-style-type: none"> <li>i. Business Plan – Quarterly Performance Statement</li> <li>ii. North West Ambulance Service</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>
18 March	<ul style="list-style-type: none"> <li>i. Wyre Community Safety Partnership – annual scrutiny review (Head of Environmental Health and Community Safety and Neighbourhood Services and Community Safety Portfolio Holder)</li> <li>ii. O&amp;S Work Programme 2018/19 - update</li> </ul>
29 April	<ul style="list-style-type: none"> <li>i. Annual Schedule of planned investment in assets (Service Director Performance and Innovation)</li> <li>ii. Public Conveniences Task Group – draft report</li> <li>iii. O&amp;S Work Programme 2018/19 - update</li> </ul>

### Scrutiny task group reviews

Date	Format	Topic
October 2017 to May 2018	Task group - completed	Engaging with children and young people
April to October 2018	Task group - completed	Flooding – the role of councillors.
July to September 2018	Task group - completed	'MyHomeChoice' consultation
Started 30 October 2018	Task group – draft report being prepared	Public conveniences
2019/20	Task group	Car parking - once a further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
2019/20	Task group	Wyre's theatres - once a further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
2019/20	Task group	Environmental crime – enforcement and members' role (see O&SC 21 May 2018, minute 5)
2019/20	Possible task group	Support a sustainable future for the fish processing industry

Updated 15 February 2019

## OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2019/20

### Committee Meetings

(All meetings are held on Mondays starting at 6pm)

Date	Planned Committee agenda items
<b>2019</b>	
3 June	<ul style="list-style-type: none"> <li>i. Election of Chairman.</li> <li>ii. Election of Vice Chairman.</li> <li>iii. Marine Hall update and task group scoping (see O&amp;SC 22 October 2018, minute 30).</li> <li>iv. Car parking task group scoping document for consideration (see O&amp;SC 26 November 2018, minute 35).</li> <li>v. Business Plan – Quarterly Performance Statement</li> <li>vi. Overview and scrutiny training and development for the committee and newly elected councillors.</li> <li>vii. O&amp;S Work Programme 2019/20 – planning and update.</li> </ul>
22 July	<ul style="list-style-type: none"> <li>i. Fylde and Wyre Clinical Commissioning Group – update report.</li> <li>ii. Lancashire County Council Health Scrutiny Committee.</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
9 September	<ul style="list-style-type: none"> <li>i. MyHomeChoice - review of first 12 months of implementation of new arrangements (see O&amp;SC 30 July 2018 and Cabinet 5 September 2018).</li> <li>ii. Business Plan – Quarterly Performance Statement</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
21 October	<ul style="list-style-type: none"> <li>i. Neighbourhood policing arrangements – review of first 12 months of implementation of new arrangements (see O&amp;SC 30 July 2018, minute 18).</li> <li>ii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
2 December	<ul style="list-style-type: none"> <li>i. Fees and charges.</li> <li>ii. Cost profiles – benchmarking results.</li> <li>iii. Treasury management.</li> <li>iv. Flooding Task Group - review of implementation of recommendations (Cabinet, 28 November 2018).</li> <li>v. Business Plan – Quarterly Performance Statement</li> <li>vi. O&amp;S Work Programme 2019/20 – update.</li> </ul>
<b>2020</b>	
27 January	<ul style="list-style-type: none"> <li>i. Business Plan 2020/21 – Leader and Chief Executive.</li> <li>ii. Annual Schedule of planned investment in assets.</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>

Date	Planned Committee agenda items
16 March	<ul style="list-style-type: none"> <li>i. Wyre Community Safety Partnership – annual scrutiny review.</li> <li>ii. Business Plan – Quarterly Performance Statement</li> <li>iii. O&amp;S Work Programme 2019/20 – update.</li> </ul>
27 April	<ul style="list-style-type: none"> <li>i. O&amp;S Work Programme 2019/20 – update.</li> </ul>

### **Scrutiny task group reviews**

Date	Format	Topic
To start September/October 2019	Task group	Car parking – Scoping Document to be presented to the committee in June 2019 (see O&SC 26 November 2018, minute 35)
To start October/November 2019	Task group	Wyre’s theatres – to be scoped once further report has been received in June 2019 (see O&SC 26 November 2018, minute 35)
	Task group	Environmental crime – enforcement and members’ role (see O&SC 21 May 2018, minute 5)
	Possible task group - originally proposed for 2018/19	Support a sustainable future for the fish processing industry

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Report of:	Meeting	Date
Roy Saunders, Democratic Services and Scrutiny Manager	Overview and Scrutiny Committee	18 March 2019

**Poulton to Fleetwood rail reinstatement feasibility study - possible task group**

**1. Purpose of report**

- 1.1** At the Full Council meeting of 7 March 2019, the following amendment to agenda item 9 (Council Tax 2019/20), was proposed by Cllr Fail and seconded by Cllr E Anderton:

“That a revenue contribution of up to £35,000 be made from general balances towards a Poulton to Fleetwood rail reinstatement feasibility study.”

The amendment was lost by 7 votes to 28 (recorded votes were taken and will be included in the Full Council minutes) and the Overview and Scrutiny Committee Chairman has suggested that the committee may wish to set up a task group to look into the issue in greater detail.

Financial and legal implications	
Finance	<i>There are no financial implications</i>
Legal	<i>There are no legal implications</i>

**Other risks/implications: checklist**

If there are significant implications arising from this report on any issues marked with a ✓ below, the report author will have consulted with the appropriate specialist officers on those implications and addressed them in the body of the report. There are no significant implications arising directly from this report, for those issues marked with a x.

risks/implications	✓ / x
community safety	<b>x</b>

risks/implications	✓ / x
asset management	<b>x</b>

equality and diversity	<b>x</b>
sustainability	<b>x</b>
health and safety	<b>x</b>

climate change	<b>x</b>
ICT	<b>x</b>
data protection	<b>x</b>

### **Processing Personal Data**

In addition to considering data protection along with the other risks/ implications, the report author will need to decide if a 'privacy impact assessment (PIA)' is also required. If the decision(s) recommended in this report will result in the collection and processing of personal data for the first time (i.e. purchase of a new system, a new working arrangement with a third party) a PIA will need to have been completed and signed off by Data Protection Officer before the decision is taken in compliance with the Data Protection Act 2018.

report author	telephone no.	email	date
Duncan Jowitt	01253 887608	Duncan.jowitt@wyre.gov.uk	8 March 2019

### **List of appendices**

None